

## MAT Marina of the Year On-Site Evaluation Form

**Marina:** \_\_\_\_\_

**Location:** \_\_\_\_\_

|  | Poor  | Below<br>Average | Average | Good  | Excellent |
|--|-------|------------------|---------|-------|-----------|
| <b>Overall</b>                                 |       |                  |         |       |           |
| 1. General Appearance                          | 1     | 2                | 3       | 4     | 5         |
| 2. Quality of Facilities<br>Maintenance/Repair | 1     | 2                | 3       | 4     | 5         |
| 3. General Layout of Facilities                | 1     | 2                | 3       | 4     | 5         |
| 4. Security for Boats                          | 1     | 2                | 3       | 4     | 5         |
| 5. Quality of Service                          | 1     | 2                | 3       | 4     | 5         |
| 6. Housekeeping                                | 1     | 2                | 3       | 4     | 5         |
| <b>Facilities</b>                              |       |                  |         |       |           |
| 1. Public Launch                               | 1     | 2                | 3       | 4     | 5         |
| 2. Food Service Facilities                     | 1     | 2                | 3       | 4     | 5         |
| 3. Ship's Store                                | 1     | 2                | 3       | 4     | 5         |
| 4. Gas Dock                                    | 1     | 2                | 3       | 4     | 5         |
| 5. Lodging/ RV Park                            | 1     | 2                | 3       | 4     | 5         |
| 6. Service Area                                | 1     | 2                | 3       | 4     | 5         |
| 7. Docks/slips                                 | 1     | 2                | 3       | 4     | 5         |
| 8. Recreation Area                             | 1     | 2                | 3       | 4     | 5         |
| 9. Repair Facilities                           | 1     | 2                | 3       | 4     | 5         |
| 10. Pump Out Facilities                        | 1     | 2                | 3       | 4     | 5         |
| <b>Services</b>                                |       |                  |         |       |           |
| 1. Restaurant/Snack Bar                        | 1     | 2                | 3       | 4     | 5         |
| 2. Launch Area                                 | 1     | 2                | 3       | 4     | 5         |
| 3. Gas Dock                                    | 1     | 2                | 3       | 4     | 5         |
| 4. Repair/Service Area                         | 1     | 2                | 3       | 4     | 5         |
| 5. Lodging/RV Park                             | 1     | 2                | 3       | 4     | 5         |
| 6. Recreation Areas                            | 1     | 2                | 3       | 4     | 5         |
| 7. Boaters Opinions of<br>Mgt./Operations      | 1     | 2                | 3       | 4     | 5         |
| <b>Special</b>                                 |       |                  |         |       |           |
| 1. Service Awards                              | 1     | 2                | 3       | 4     | 5         |
| 2. Civic Affairs/Recognition                   | 1     | 2                | 3       | 4     | 5         |
| 3. Unique Facilities/Services                  | 1     | 2                | 3       | 4     | 5         |
| 4. Employee Enthusiasm                         | 1     | 2                | 3       | 4     | 5         |
| 5. Special Promotions                          | 1     | 2                | 3       | 4     | 5         |
| 6. Regulatory Agencies Opinions                | 1     | 2                | 3       | 4     | 5         |
| <b>Totals</b>                                  | _____ | _____            | _____   | _____ | _____     |
| <b>Grand Total:</b>                            | _____ |                  |         |       |           |